

August 11, 2023

National Stock Exchange of India Limited Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block, Bandra – Kurla Complex, Bandra (E), Mumbai – 400 051 BSE Limited Corporate Relationship Department, 2<sup>nd</sup> Floor, New Trading Wing, Rotunda Building, P.J. Towers, Dalal Street, Mumbai – 400 001

Symbol: NYKAA

Scrip Code: 543384

Dear Sirs,

#### Sub: Investor Presentation

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing the Investor Presentation for the quarter ended June 30, 2023, to be used by the Company for the analyst/ institutional investors meeting(s) scheduled today i.e., August 11, 2023.

Kindly take the same on record.

Thanking You.

Yours faithfully, For FSN E-Commerce Ventures Limited

Sujeet Jain Chief Legal and Regulatory Officer, Company Secretary & Compliance Officer Membership No.: F6144

Encl.: as above



# **Investor Presentation**

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NYCAN

### Quarter ended June 30, 2023

FSN E-Commerce Ventures Limited

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## Performance Highlights





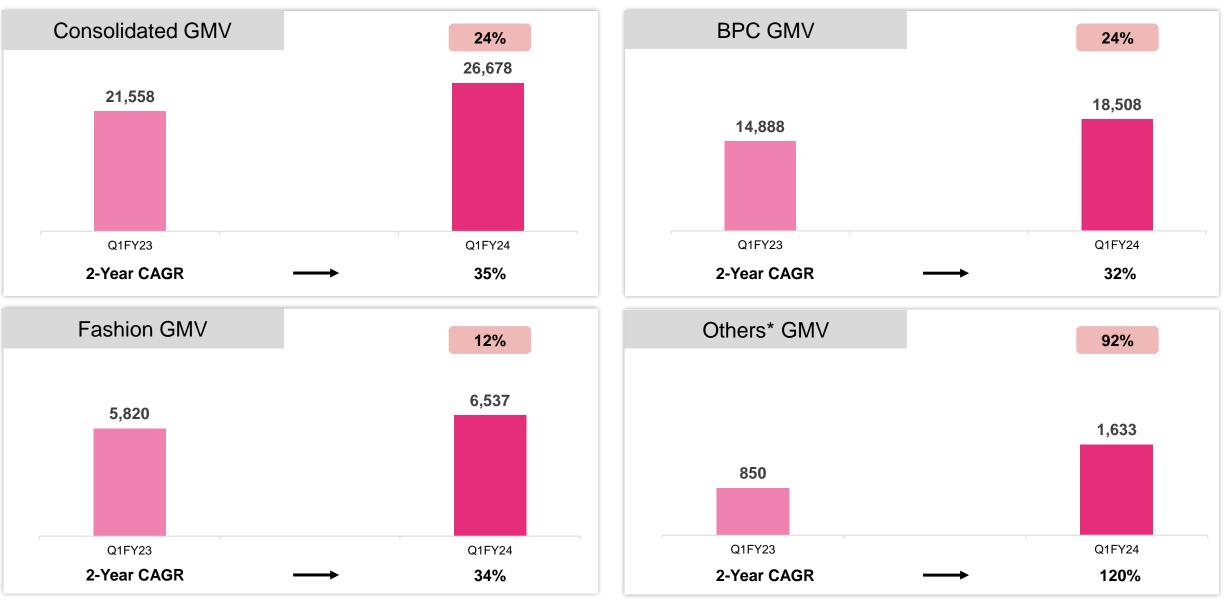


\* Margin% is on Revenue from Operations

\*\* PAT is after considering share of loss of associate

### Sustaining growth in core business

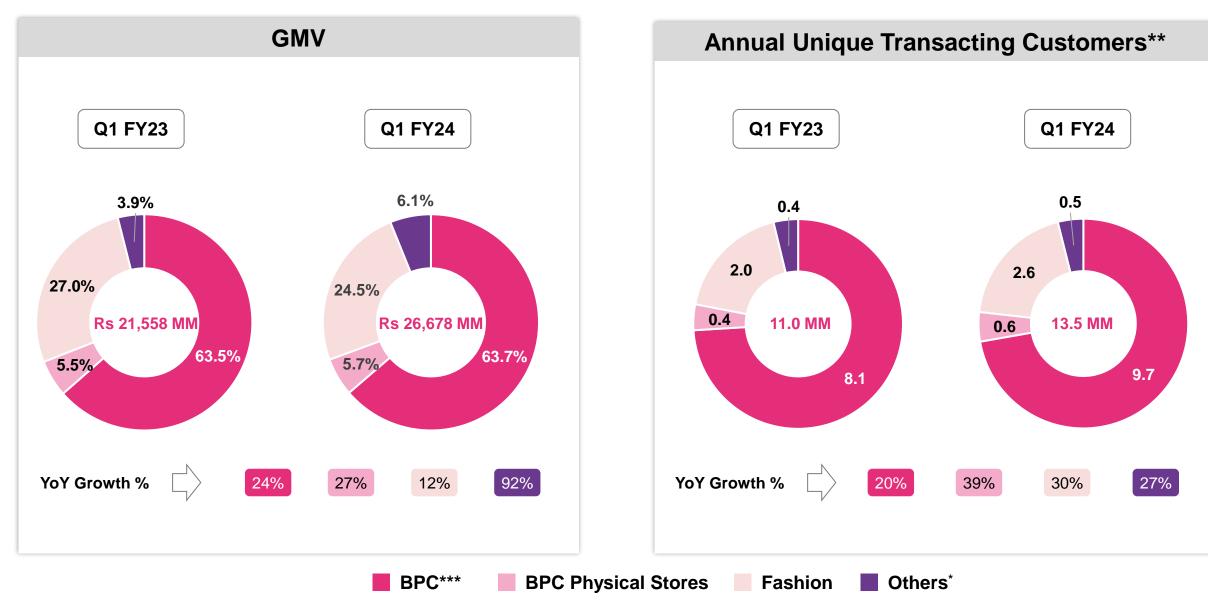
#### All values in Rs MM



\* Others includes our new businesses NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge

% YoY Growth

### Diversifying and growing customer base



\* Others includes our new businesses NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge

\*\* As on June 30, 2023

\*\*\* Doesn't include BPC physical stores

# NYKAA-Beauty & Personal Care

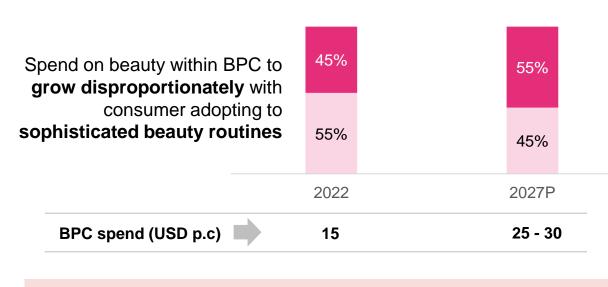


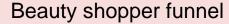


### Online BPC expected to grow at 29% CAGR in the next 5 years

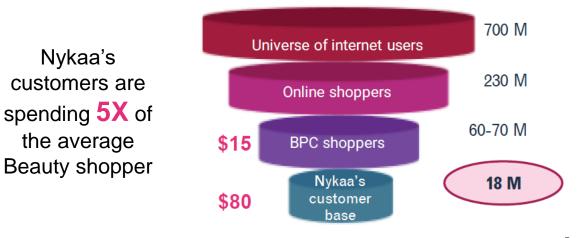
Premiumization in BPC consumption

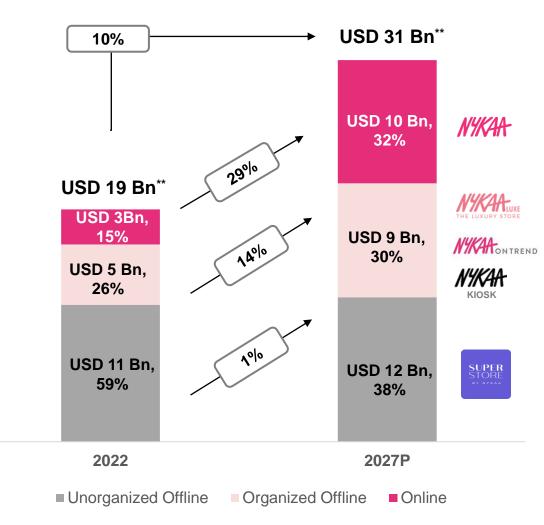
Mass Premium





Nykaa's





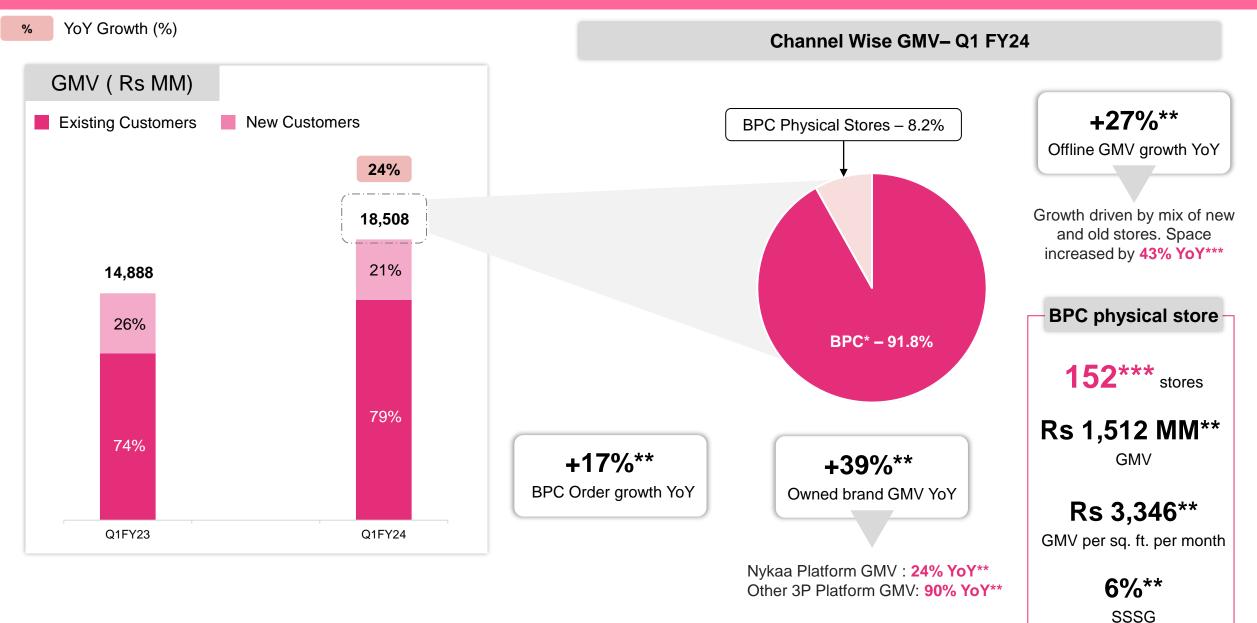
CAGR %

Source: Redseer Estimates (CY22 and CY27)

\* Overall BPC Market Size (doesn't include appliances)

\*\* Conversion rate: 1 USD = INR 80

### Existing customer drives GMV growth



\* Doesn't include BPC physical store GMV

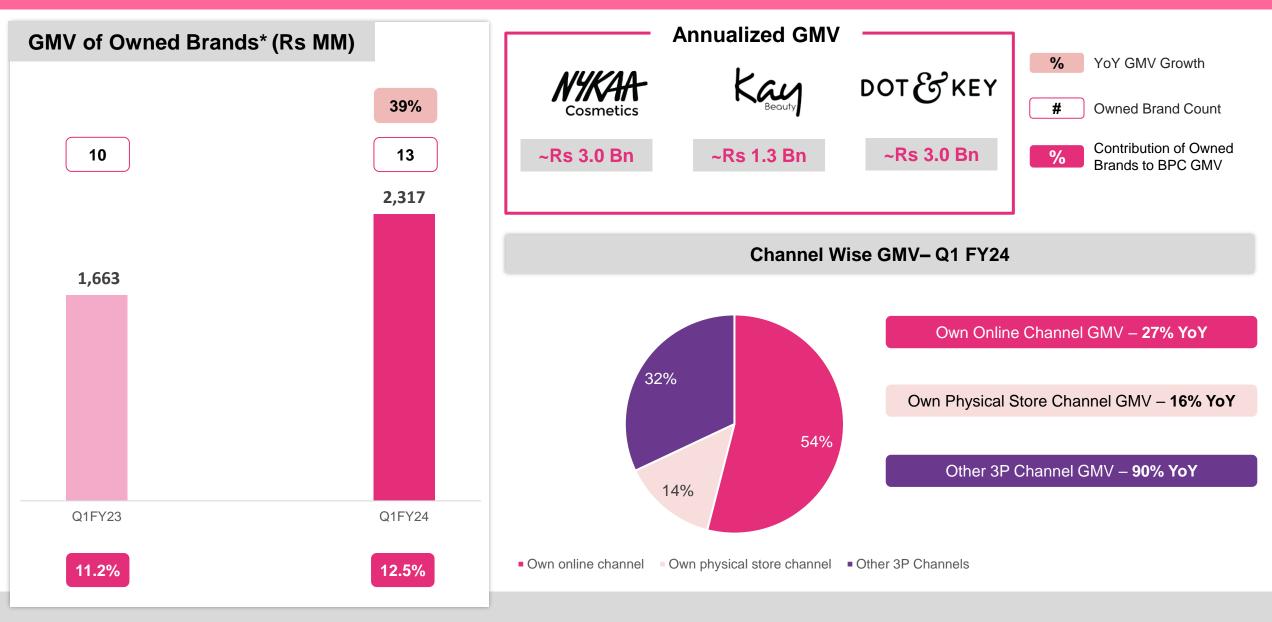
\*\* For Q1FY24

\*\*\* As on June 30, 2023

### **BPC: Key Operational Metrics**

Metric	Unit	Quarter Ended										Quarter Ended
		Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Jun-23 YoY growth	Jun-23 2-year CAGR
Visits	Million	205	211	221	204	222	234	250	231	257	16%	12%
Monthly Average Unique Visitors	Million	17.3	19.4	19.8	18.5	21.8	22.1	24.2	22.5	25.4	16%	21%
Orders	Million	5.8	6.0	7.5	7.2	8.1	8.4	9.5	8.8	9.5	17%	28%
Average Order Value (AOV)	₹	1,832	1,910	1,967	1,716	1,780	1,872	1,958	1,803	1,849	4%	0%
Annual Unique Transacting Customers	Million	6.5	7.0	7.5	8.0	8.6	9.1	9.6	10.0	10.3	21%	27%
Gross Merchandise Value (GMV)	₹ in Million	10,699	11,698	15,105	12,587	14,888	16,301	19,014	16,289	18,508	24%	32%
Net Sale Value (NSV)	₹ in Million	6,687	7,115	9,102	7,918	9,199	9,815	11,513	10,238	11,298	23%	30%

### Growing distribution of our House of Brands



### Building the beauty ecosystem with our partners as our pillars





loosts collage

#### Lancome

**Avimee** 

Avurvedic hair

care

La vie est belle exclusive travel size

### Elemis - Brand Launch amplified across the Nykaa ecosystem

#### Nykaa's Global store launched Elemis London



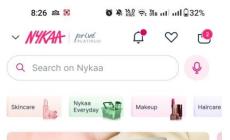
#### Strong launch on the homepage with visibility through the launch period



#### IN THE SPOTLIGHT discover top brands



### Elemis, UK's #1 Skincare brand launched on Nykaa **Global store**



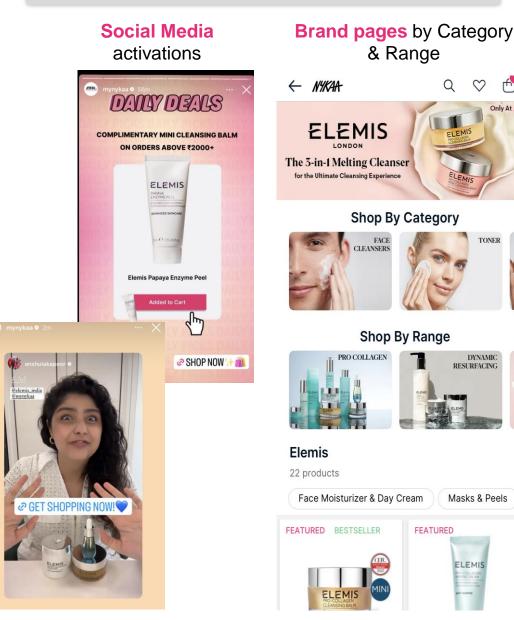


#### **Featured Brands**

Flat 10% Off



Upto 40% Off + Extra 10% Off On ₹3000: Free Gift



MOH.

#### Strong launch activations across

f

Only At MYKA

0

DYNAMIC

### CSMS activation - Building India's daily skincare routine



### Campaign Proposition

- CSMS is India's daily skincare routine
- 4 simple steps Cleanser. Serum. Moisturiser. Sunscreen
- Specifically created for Indian skin types
- Coined in collaboration with 100+ dermats across the country

105 MM81 Nykaa storesTotal Reach on Social MediaDeployed CSMS campaign



### 

₿ 🗆

Week-long omnichannel activities curated on-site and off-site to create a 360 degree buzz and educate customers about Nykaa I-Beauty, India's Daily Skincare Routine i.e. to arrive at a 4-step routine, CSMS - Cleanser Serum Moisturiser and Sunscreen.

### Brand Events: Korean Beauty x Nykaa – Beauty from the East



### Nykaa's first ever 'Beauty from the East'





11 MM Reach on Social Media



60+ Leading Influencers

### Successful Pink Summer Sale reiterates Nykaa as the beauty destination of choice







- Best prices on internet
- Flash sales
- Personalised coupons

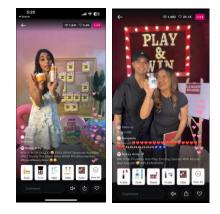
#### Engagement across our App, Social and YouTube



Massive influencer outreach with 255 MM Impressions

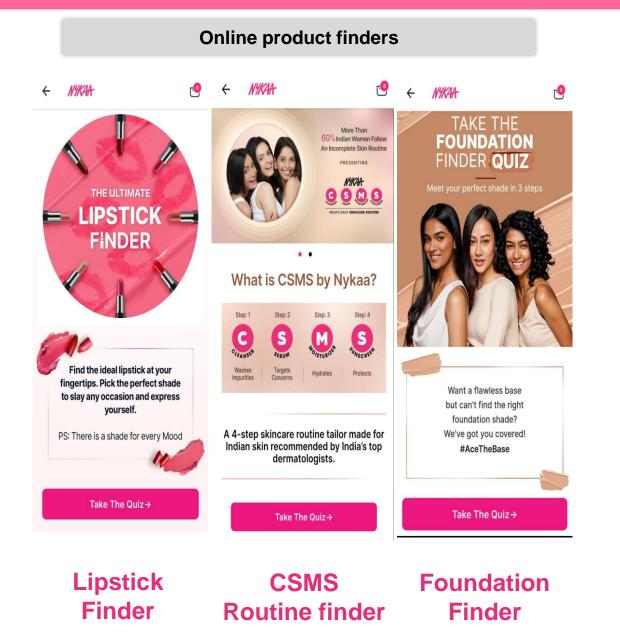


~500k coupons won through gamification as a sale awareness activation on Site

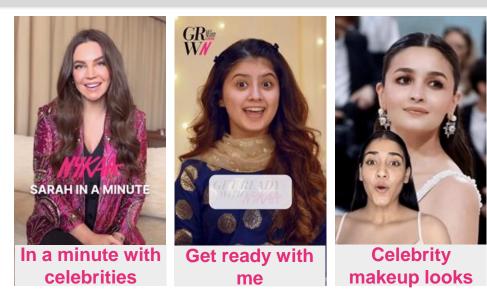


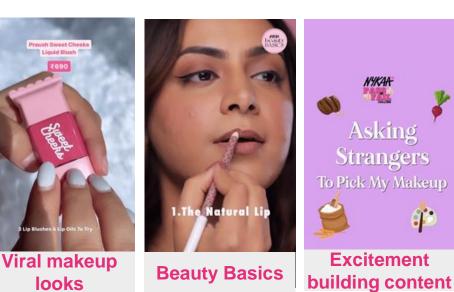
Play & Win on Nykaa stream with **25k+ engagement** 

### Easing the purchase journey through online finders & educational content



#### Creating game changing educational content

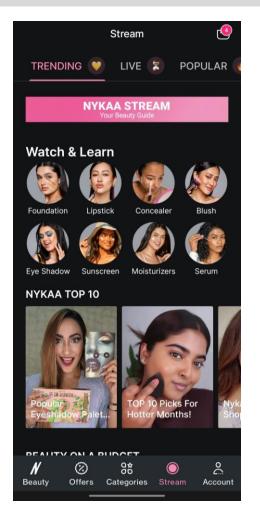




looks

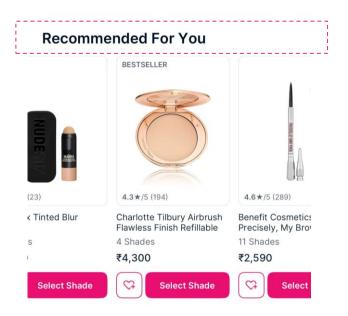
### Technology led intervention to improve customer experience

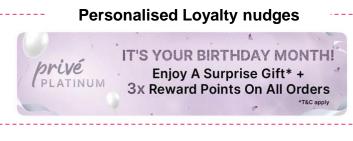
#### Intent drive navigation on Stream



Launched Intent driven navigation on Nykaa Stream to direct customers to relevant topics

## Personalised recommendation & Loyalty nudges

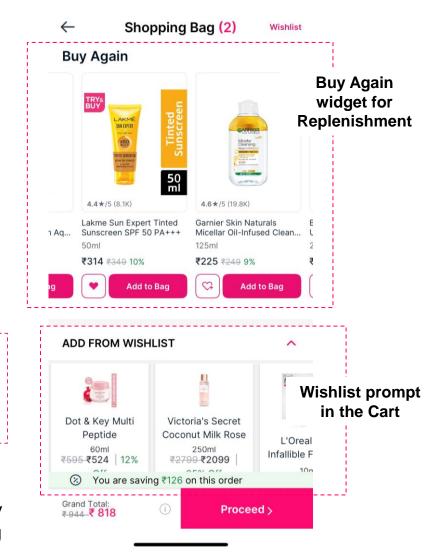




### Recommendation widgets & Personalised Prive banners- completely personalized to customers browse & shopping

history

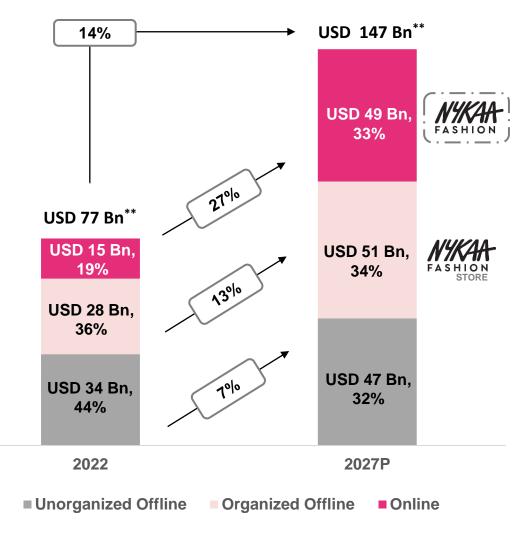
#### Buy Again & Wishlist nudges at the Cart





### Potential market size and its growth drivers

CAGR %

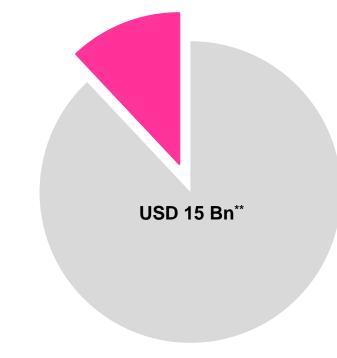


Source: Redseer Estimates (CY22 and CY27), Meta, Bain and Co. \* Overall Fashion Market Size

\*\* Conversion rate: 1 USD = INR 80

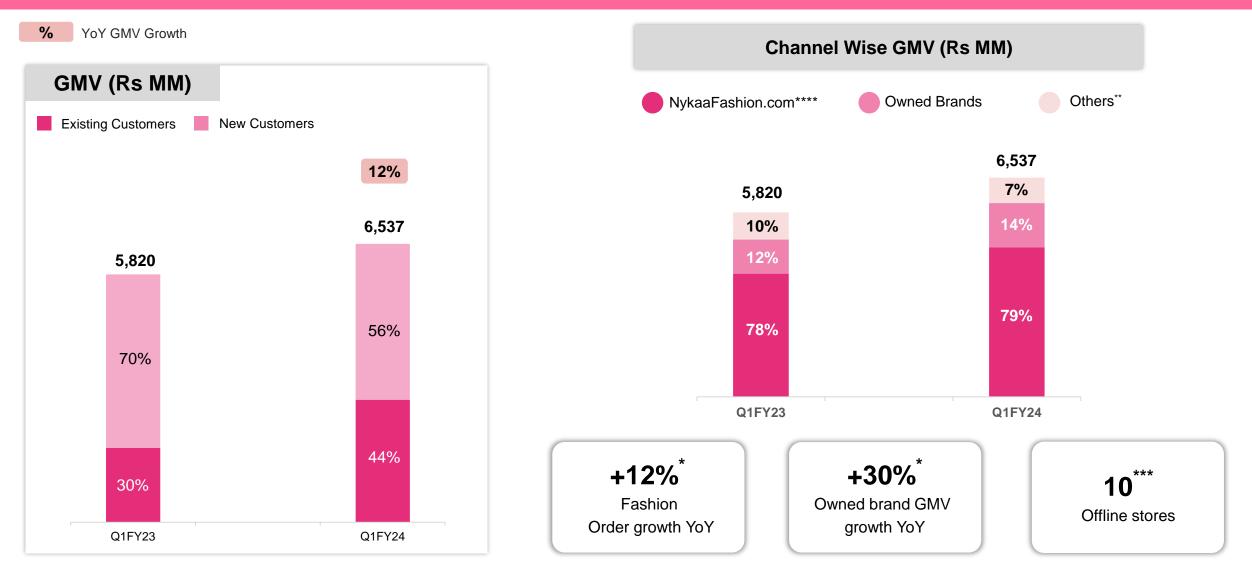
Nykaa Fashion is part of the fastest growing online segment, i.e., the premium fashion market

Online Premium Fashion Market in 2022 (AOV > Rs 1,500) : **10 -15%** 



Premium fashion market in India is expected to grow **3.5x** by 2030

### Maintaining healthy customer cohorts to drive growth across diverse business models

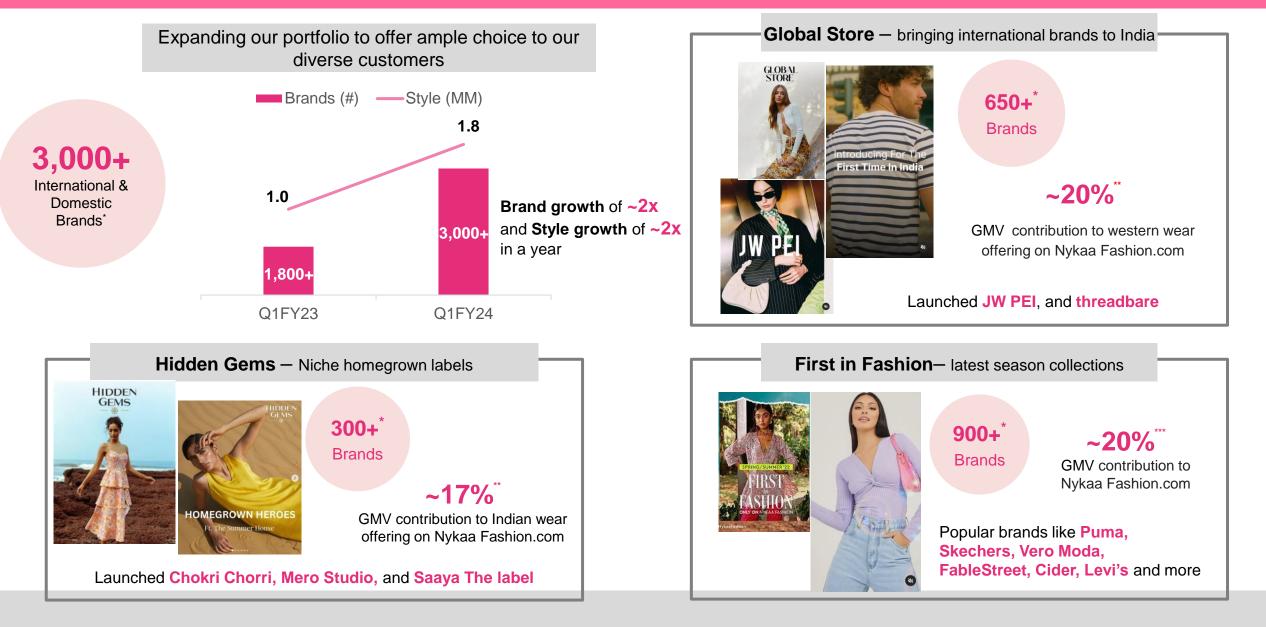


\* For Q1FY24 \*\* Includes Popups and 4 MBOs \*\*\* As on June 30, 2023 \*\*\*\* doesn't include owned brands

### Fashion: Key Operational Metrics

		Quarter Ended										Quarter Ended
Metric	Unit	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Jun-23 YoY growth	Jun-23 2-year CAGR
Visits <sup>*</sup>	Million	98	115	115	113	118	122	137	127	126	7%	13%
Monthly Average Unique Visitors <sup>*</sup>	Million	13.4	16.2	16.4	16.0	16.2	16.4	19.4	17.3	16.6	2%	11%
Orders <sup>*</sup>	Million	0.7	0.8	0.9	1.0	1.1	1.2	1.3	1.2	1.3	12%	14%
Average Order Value (AOV) *	₹	3,967	4,022	4,333	4,264	4,357	4,425	4,570	4,653	4,413	1%	13%
Annual Unique Transacting Customers <sup>*</sup>	Million	1.0	1.3	1.6	1.8	2.0	2.1	2.4	2.5	2.6	30%	61%
			1	1	1			1				
Gross Merchandise Value (GMV)	₹ in Million	3,660	4,188	4,841	4,827	5,820	5,991	7,244	6,641	6,537	12%	34%
								1				
Net Sales Value (NSV)	₹ in Million	1,258	1,464	1,500	1,506	1,733	1,753	2,100	1,859	1,977	14%	25%

### The Platform: Partnering with brands to bring the best, curated assortment



\* Brands Listed on NykaaFashion.com as on June 30, 2023; \*\* For Q1 FY24

\*\*\* Spring Summer (Apr'23, May'23, and Jun'23) Collection sales on NykaaFashion.com

### The Platform: Strong performance in our Pink Summer Sale May'23



2,500+ brands participation



Visits

~16 Mn



~190K Orders



1.2% Order to visit conversion

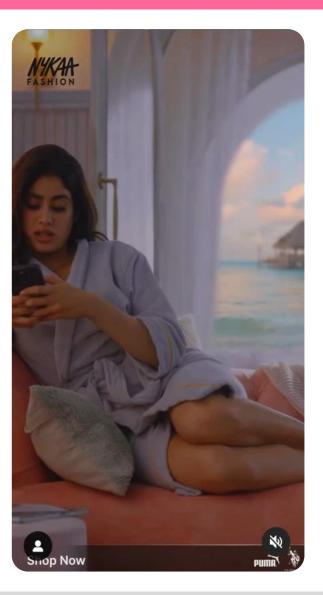




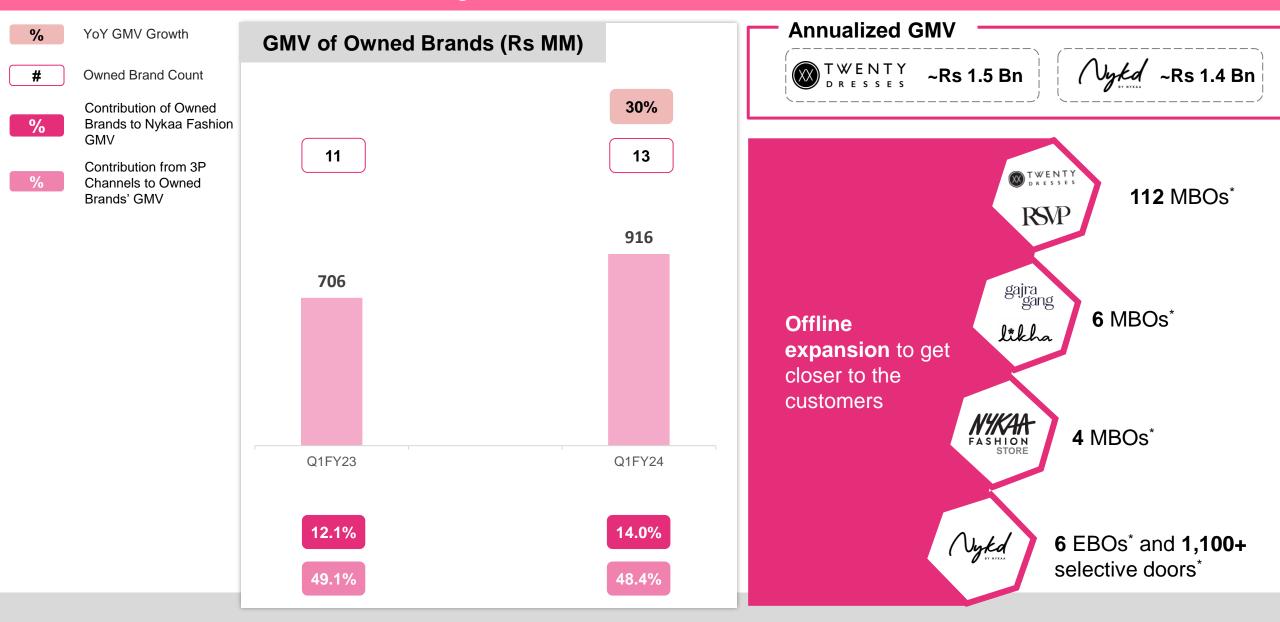




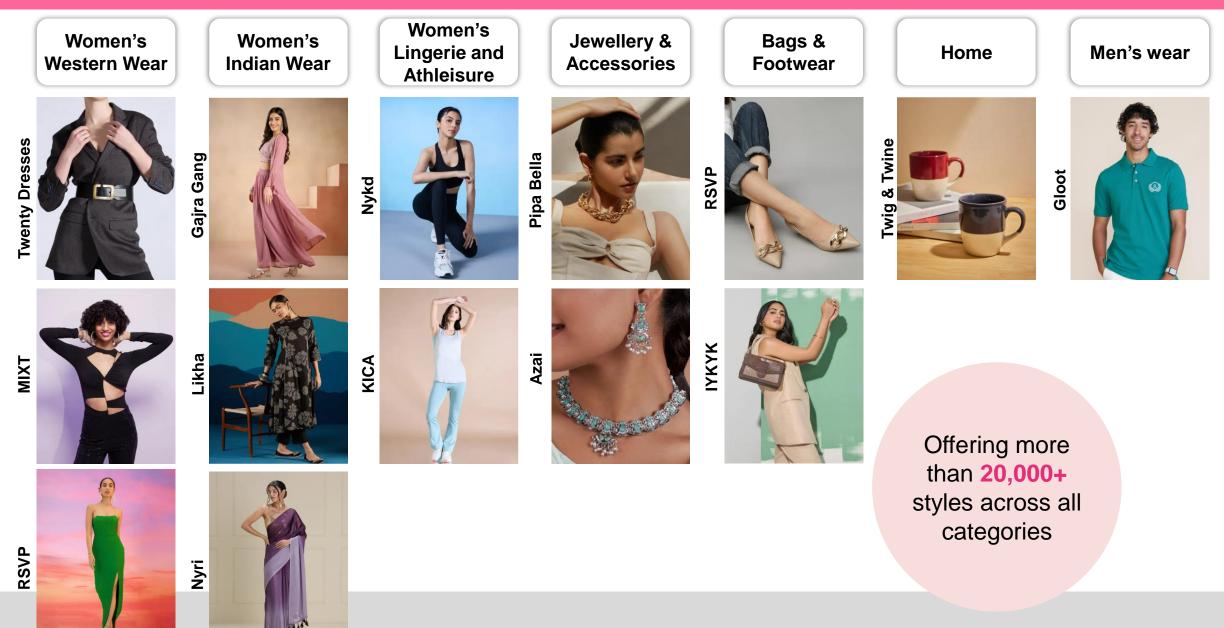




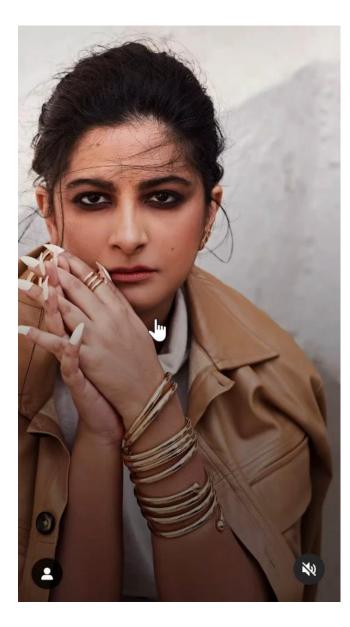
### House of Brands: Consistent growth across channels



### House of Brands: Strengthening our presence across varied categories



### House of Brands: Key collaborations elevating our brand presence



### Pipa Bella X Rhea Kapoor

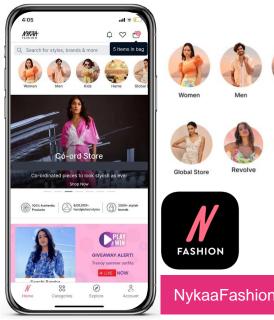
An exclusive collaboration with designer Rhea Kapoor to launch a collection of premium and versatile jewellery

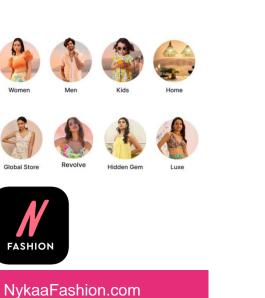


### Gajra Gang X Mahima Mahajan

Launched Enchanted Garden collection by Gajra Gang in collaboration with designer Mahima Mahajan

### Building a strong omnichannel presence











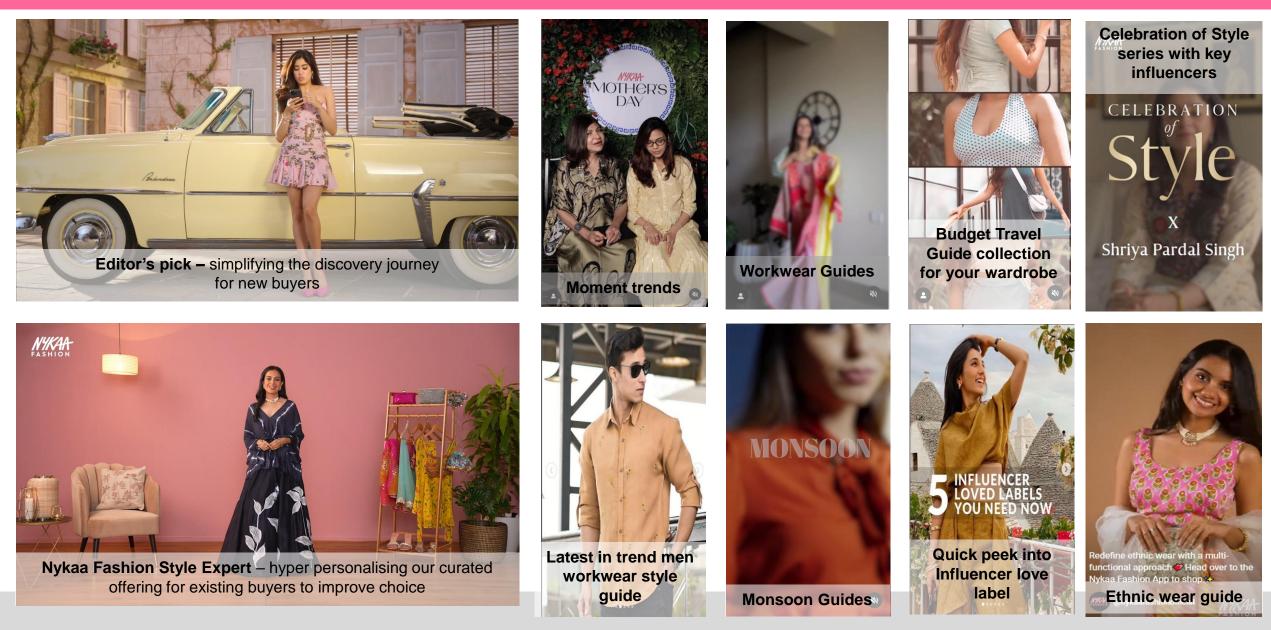
118\* 3P MBOs





6<sup>\*</sup> EBOs and **1,100**<sup>\*</sup> Selective doors

### Building strong engagement through educational and curated content



### Technology enhancements to improve the buying experience

#### AI based recommendation widgets





We think you'll love

₹1690 #2599 35% Off

luniper



₹2520 ₹4599 30% Off ₹3220

Soch

Explore More From Brands You Love



Dresses

Tops



Al based recommendation on dress paring refined for relevant genders and categories

#### User persona-based personalization



The Clot

ORDINAREE

Sets

D

We think you'll love

American Eagle

Jumpsuits



Hyper personalization to improve search and discovery

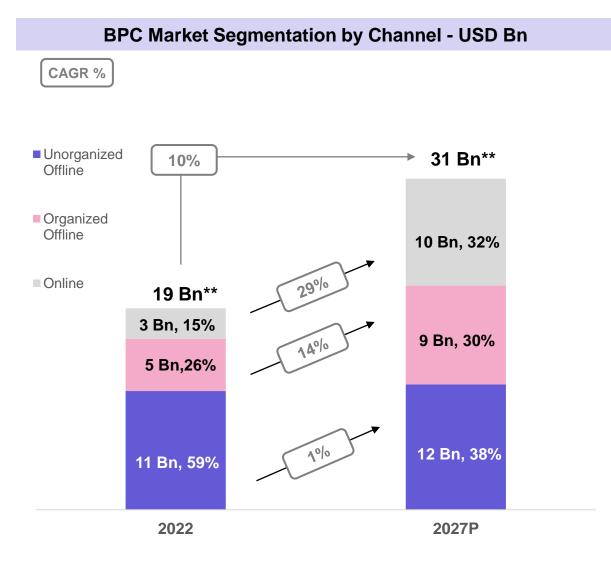
#### Nykaa Fashion International

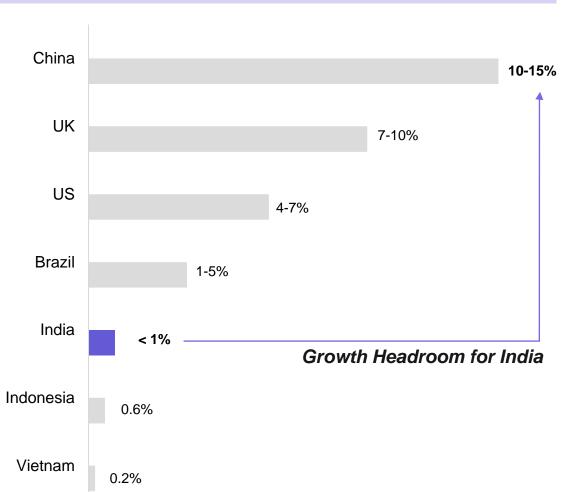


Enabling delivery of 80+ designer labels in 12+ countries across the globe



### Large Addressable Market of ~USD 1-2 Bn; 3-5% EBITDA potential at scale





#### eB2B Penetration (% of Overall B2B Retail, 2021)

Source: Redseer Estimates (CY22 and CY27)

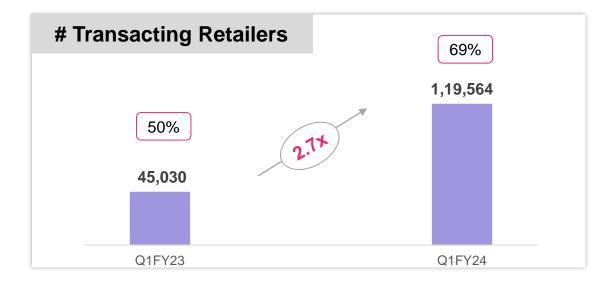
\* Overall BPC Market Size (doesn't include appliances)

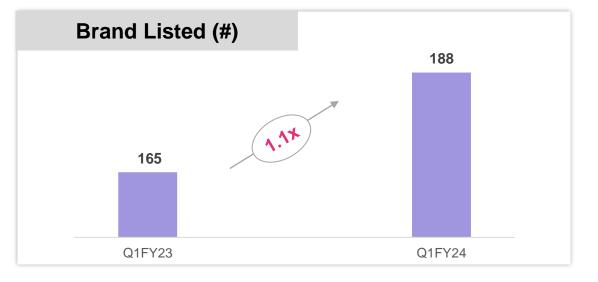
\*\* Conversion rate: 1 USD = INR 80

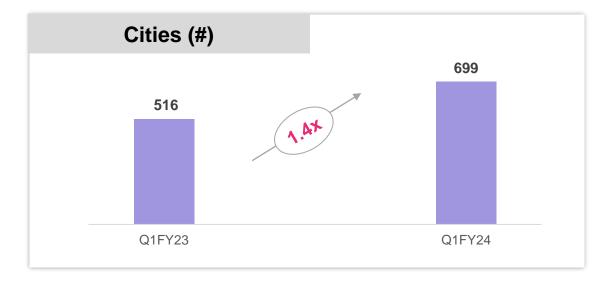
### Significant Continued Progress on Our Path to Profitability at Scale

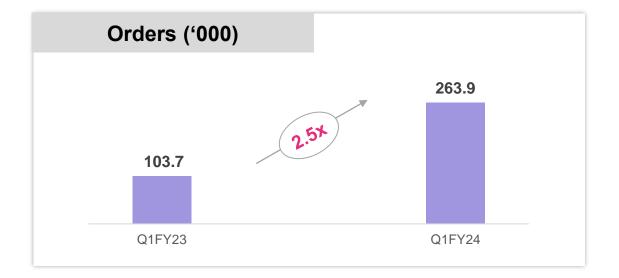
%

Activation rate (As % of registered retailers)

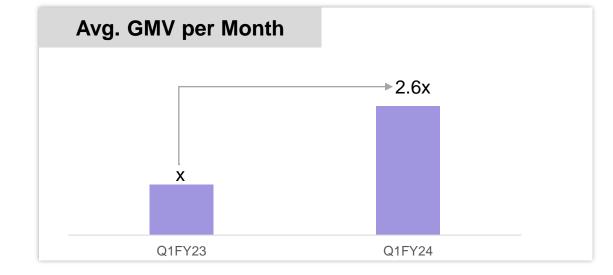


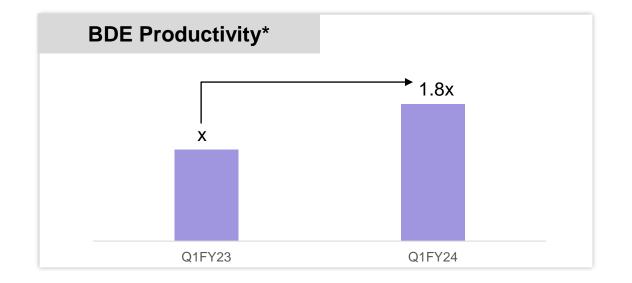


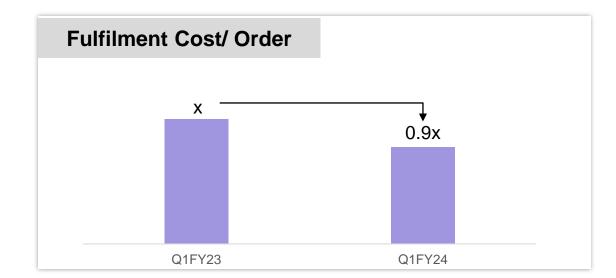


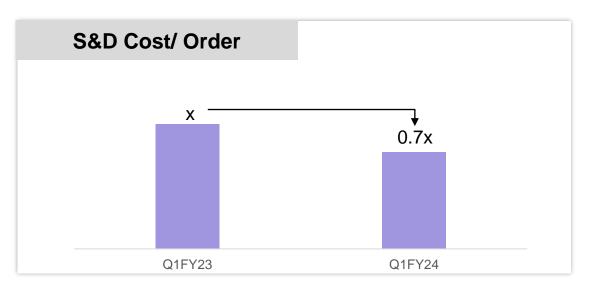


### Benefits of Scale starting to flow through in both Cost & Efficiency Metrics

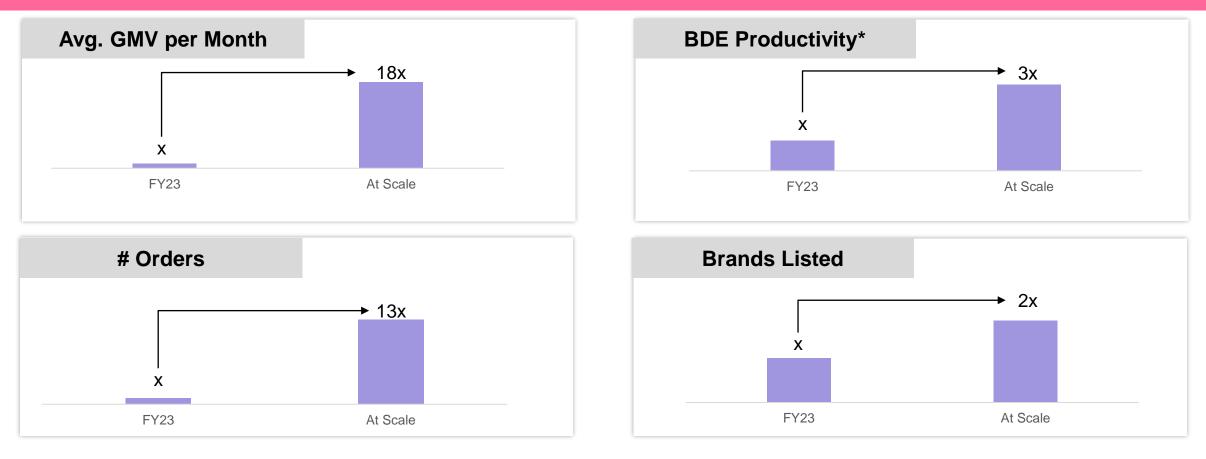








#### What does Scale mean for Us?



#### Better Path to Profitability at Scale, due to Higher Margins



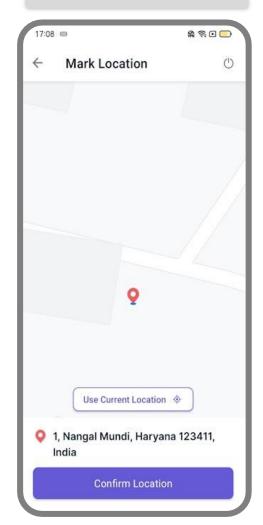
\* BDE productivity is calculated basis GMV generated per BDE

#### Technology creating a differentiation for General Trade

#### Personalized Recommendation

• 6 = …		(태 15:2) 🖬 🗐 🗐 🖓 🖬 15:2)								
← Shopping Bag (30)										
Livon Hair Serum for Women for Dry and Rough Hair   24-hour frizz-free smoothness 100ml = MRP : ₹300 = MOQ: 2 3 ∨										
Our Price/pc	Profit/pc	Total Amount								
₹256.86 ①	₹43.14	₹770.58								
Soft Gow	Vitamin E Soap 41g _ MRP ₹10.00 ₹9.22 / pc ₹18									
	Payment Det	ails								
Prof	it on Selling Price	2: ₹1039.41								
To Pay <sup>(</sup> ) <b>₹3550.00</b> ₹4	589.00	Proceed $\rightarrow$								

#### Location based Check-in



Uplifting **BDE productivity** with efficient location based check-in

improve the cart building and size

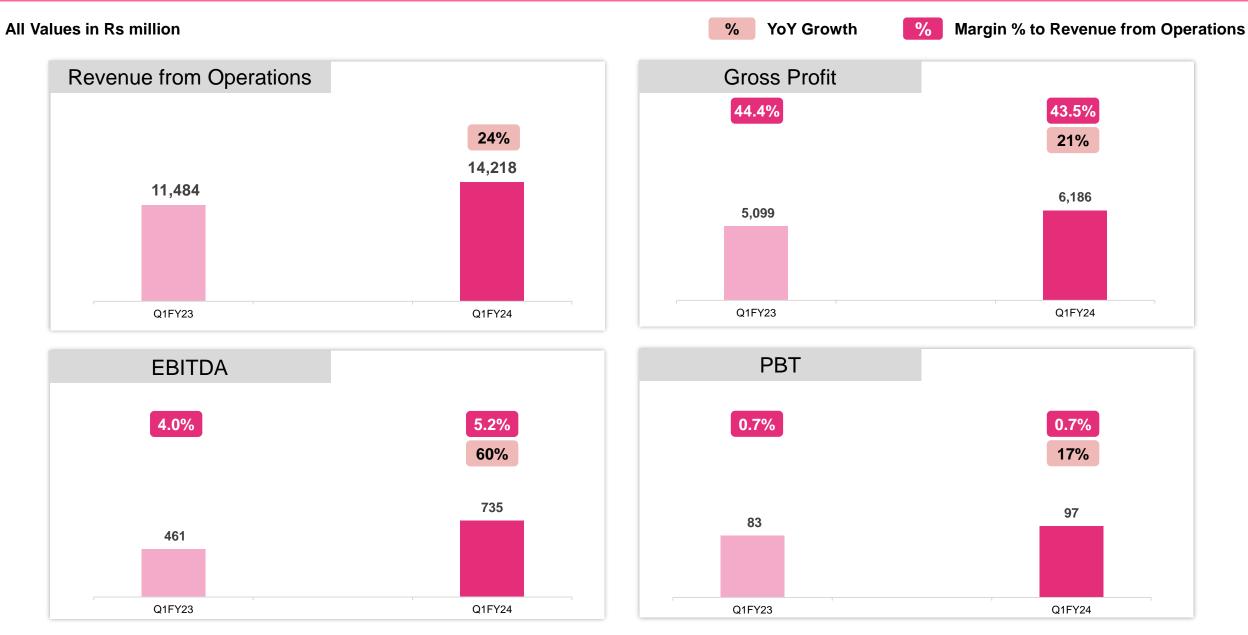
Personalized recommendation to



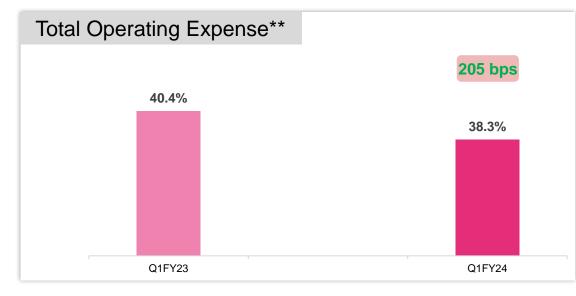
### *NYKAA* Financial Performance

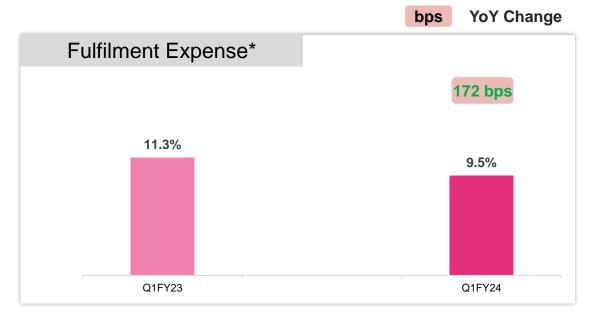


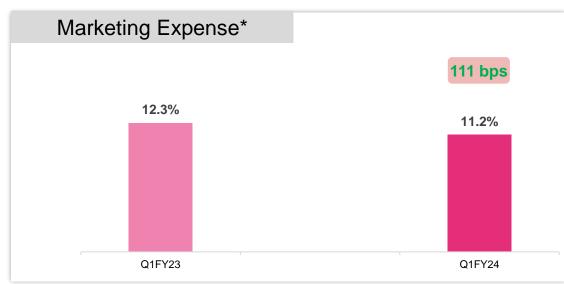
#### Driving consistent growth

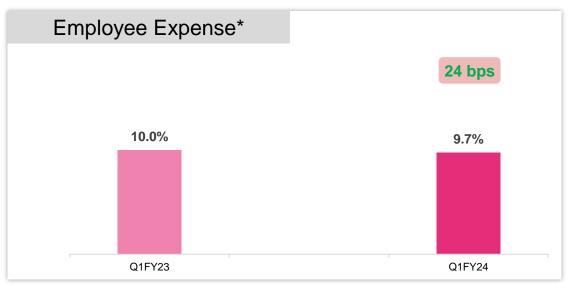


#### Focus on cost improvements





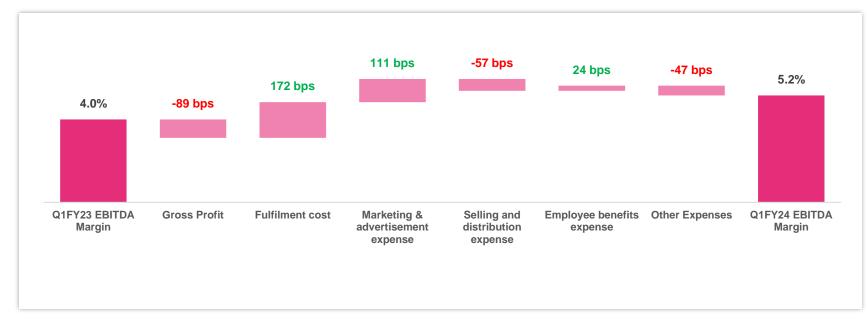




#### \* As % of Revenue from Operations

\*\* Total Operating Expense includes Fulfilment Expenses, Marketing Expenses, Employee Expenses, Selling and Distribution Expenses, and Other Expenses

#### Q1 FY24: Improvement in operating profitability



Rs Mn	Gross Profit	Fulfilment Expense	Marketing & advertisement expense	Selling and distribution expense	Employee expense	Other Expense	EBITDA
Q1FY23	5,099	-1,294	-1,418	-195	-1,147	-585	461
Q1FY24	6,186	-1,357	-1,597	-322	-1,386	-791	735
Delta	1,087	-63	-179	-127	-239	-206	274
YoY Growth	21%	5%	13%	65%	21%	35%	60%

	Gross Margin*	Fulfilment Expense*	Marketing & Advertisement Expense*	Selling & Distribution Expense*	Employee Expense <sup>*</sup>	Other Expense*	EBITDA Margin*
Q1FY23	44.4%	-11.3%	-12.3%	-1.7%	-10.0%	-5.1%	4.0%
Q1FY24	43.5%	-9.5%	-11.2%	-2.3%	-9.7%	-5.6%	5.2%
Delta	-89 bps	172 bps	111 bps	-57 bps	24 bps	-47 bps	116 bps

Gross margin impacted due to **increase in mix of eB2B: Superstore** 

Fulfilment expense improvement driven by regionalization strategy (reduced air shipment ratio & freight cost per order) along with shift optimization across fulfilment centres

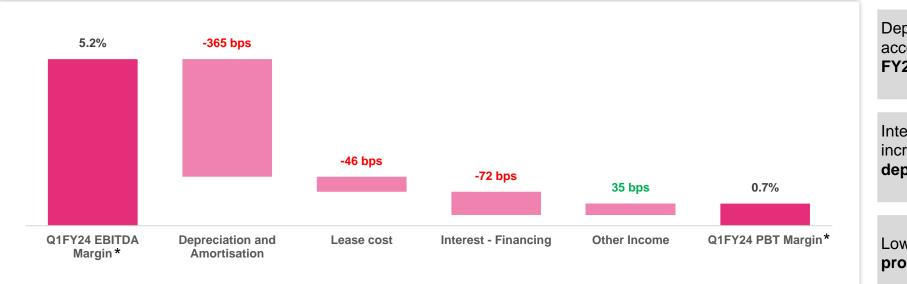
Marketing efficiency achieved by targeting quality customers and driving growth in GMV from existing customers

Selling & distribution expense increased due to expansion of eB2B business and offline distribution of owned brands

Reduction in employee cost on account of **scale** efficiencies

Other Expenses increased due to investment in technology and infrastructure facilities

\* As % of Revenue from Operations



Depreciation and lease cost increased YoY on account of **incremental capex investment in FY23** in retail stores, warehouses and offices

Interest - Financing increased YoY on account of incremental bank borrowings in line with deployment of working capital

Lower other Income due to **utilization of IPO** proceeds

Rs Mn	EBITDA	Depreciation and Amortisation	Lease cost**	Interest - Financing	Other Income	РВТ
Q1FY23	461	-310	-66	-76	75	83
Q1FY24	735	-519	-66	-102	50	97
Delta	274	-209	0	-26	-25	14
YoY Growth %	60%	67%	1%	34%	-33%	17%

\*\* Net of Interest income on security deposit and gain on cancellation of lease

#### Vertical Performance: Business Wise

#### (All amounts in ₹ million, unless otherwise stated)

		Q1 F	Y24			Q1 FY23					
Particulars	BPC	Fashion	Others	Total	BPC	Fashion	Others	Total			
GMV	18,508	6,537	1,633	26,678	14,888	5,820	850	21,558			
Growth	24%	12%	92%	24%	39%	59%	153%	47%			
NSV	11,298	1,977	930	14,205	9,199	1,733	340	11,272			
Growth	23%	14%	173%	26%	38%	38%	223%	40%			
Revenue from Operations	12,142	1,138	939	14,218	10,161	1,007	316	11,484			
Growth	19%	13%	197%	24%	38%	41%	270%	41%			
Gross Profit	5,111	870	204	6,186	4,213	791	95	5,099			
Fulfilment expenses	1,022	231	104	1,357	1,007	231	56	1,294			
Marketing & advertisement expense	927	552	89	1,567	785	479	65	1,329			
Selling and Distribution expenses	169	35	117	322	99	26	70	195			
Contribution Profit	2,993	53	-106	2,941	2,322	55	-96	2,281			
Key Ratios as a % to NSV											
Gross Profit Margin %	45.2%	44.0%	22.0%	43.6%	45.8%	45.7%	27.9%	45.2%			
Fulfilment expenses %	9.0%	11.7%	11.2%	9.6%	10.9%	13.4%	16.4%	11.5%			
Marketing and Advertisement expense %	8.2%	27.9%	9.6%	11.0%	8.5%	27.7%	19.0%	11.8%			
Selling and Distribution expenses %	1.5%	1.8%	12.6%	2.3%	1.1%	1.5%	20.5%	1.7%			
Contribution Margin %	26.5%	2.7%	-11.4%	20.7%	25.2%	3.2%	-28.1%	20.2%			

Notes:

1. Branding Media & Production Cost is not considered for Contribution Profit as it is not allocatable, and its benefit accrue over long term

2. Fulfilment expenses include freight, payment gateway charges, warehouse off-roll manpower, warehouse operation expenses and packaging expenses

3. Selling and distribution expenses include BA/BDE cost, 3P channel commission, distributor expenses and customer care service charges

#### Profit & Loss Statement

#### (All amounts in ₹ million, unless otherwise stated)

			Quarter Ended		Year	Year Ended		
Particulars	Jun-23	Jun-22	YoY Growth	Mar-23	QoQ Growth	Mar-23	Mar-22	YoY Growth
Revenue from Operations	14,218	11,484	24%	13,017	9%	51,438	37,739	36%
Cost of goods Sold	8,032	6,385	26%	7,259	11%	28,657	21,300	35%
Gross Profit	6,186	5,099	21%	5,758	7%	22,781	16,439	39%
Gross Profit Margin %	43.5%	44.4%	-89 bps	<b>44.2%</b>	-73 bps	44.3%	43.6%	73 bps
Fulfilment expense	1,357	1,294	5%	1,286	6%	5,606	4,802	17%
Fulfilment cost % to Revenue	9.5%	11.3%	172 bps	9.9%	33 bps	10.9%	12.7%	183 bps
Marketing & advertisement expense	1,597	1,418	13%	1,431	12%	5,906	4,820	23%
Marketing & advertisement expense % to Revenue	11.2%	12.3%	111 bps	11.0%	-24 bps	11.5%	12.8%	129 bps
Selling and distribution expense	322	195	65%	277	16%	1,040	361	188%
Selling & distribution expense % to Revenue	2.3%	1.7%	-57 bps	2.1%	-14 bps	2.0%	1.0%	-107 bps
Contribution Profit	2,911	2,192	33%	2,766	5%	10,229	6,456	58%
Contribution Margin %	20.5%	19.1%	138 bps	21.2%	-77 bps	19.9%	17.1%	278 bps
Employee benefits expense	1,386	1,147	21%	1,273	9%	4,917	3,265	51%
Employee expense % to Revenue	9.7%	10.0%	24 bps	9.8%	4 bps	9.6%	8.7%	-91 bps
Other expense	791	585	35%	785	1%	2,752	1,559	77%
Others expense % to Revenue	5.6%	5.1%	-47 bps	6.0%	47 bps	5.3%	4.1%	-122 bps
EBITDA	735	461	60%	707	4%	2,560	1,633	57%
EBITDA Margin %	5.2%	4.0%	116 bps	5.4%	-26 bps	5.0%	4.3%	65 bps
Depreciation	159	84	90%	167	-5%	489	262	87%
Amortisation	360	226	59%	363	-1%	1,243	702	77%
Finance Cost (Net of other income)	118	67	77%	90	31%	444	195	127%
Profit before Tax	97	83	17%	86	13%	384	473	-19%
Total tax expense	33	27		44		136	60	
Profit before share of (loss) of associate	65	57	14%	43	51%	248	413	-40%
Share in loss of associate	-10	-7		-20		-39		
Net Profit for the period	54	50	8%	23	138%	210	413	-49%

Notes:

1. Finance cost includes the interest cost on lease liabilities (Net of Interest Income on Security Deposit & Gain on cancellation of lease)

2. Amortization includes the depreciation on RoU (Right of Use Assets)







# DOTEKEY

### Joy of Expert Skincare







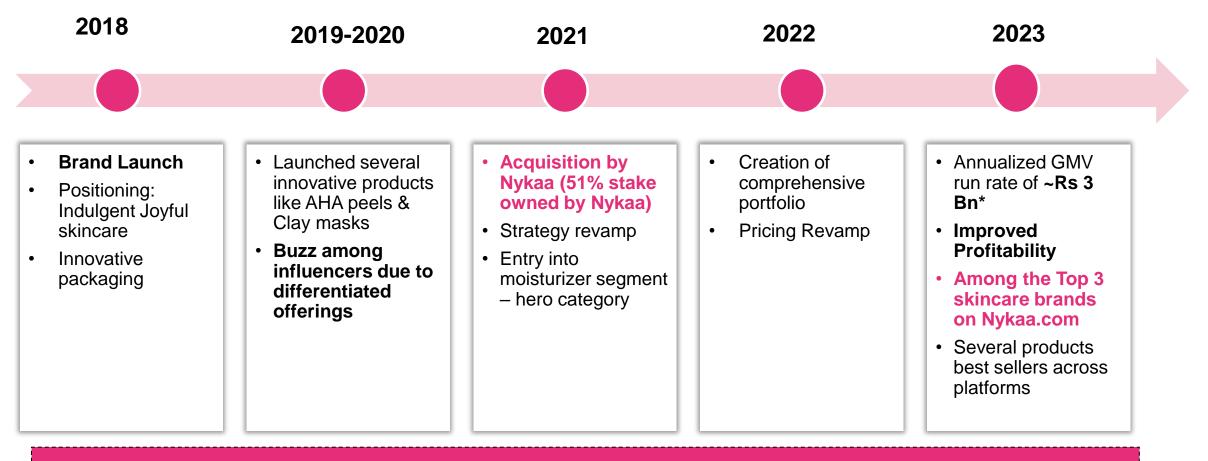
#### About the Brand

" New age skin care D2C skincare brand addressing every skin concern with expert DOT & KEY skincare products while making the experience fun and joyful " **Key Categories** Moisturizer & Face Washes & Lip Balms & Serums **Toners & Mists** Sunscreen Masks & Peels Night Creams Cleansers Masks DOT & KEY

Curated offering of 50 products and 68 SKUs

70% female shoppers

~2/3<sup>rd</sup> of sales from non-metro cities



Value unlock post Strategic partnership with Nykaa – GMV growth of 5x since acquisition

Ambition: Become a Rs 5 Bn+ brand by 2026

\* Computed on Q1FY24



#### **International Trends**

Identification of International trends and speed to market.



## New format and future thinking

Identifying needs of market and providing new format and new product ahead of time and getting first mover advantage



#### **Rigorous NPD**

Launching a new product after evaluating consumer requirement. Having a strong right to win which gives us an edge over other brands.



#### **Consumer is everything**

Attention to details and obsession to provide the best through our packaging and quality of our product. Developing products keeping consumer and their requirement at the core.

#### **Strategic initiatives**

### Strong innovation funnel

While core categories have strong growth momentum, New launches contributed ~ 30% of NSV in FY23

# Storytelling via marketing

Crafting strong & unique ingredient story to make a differentiated communication to the target audience

#### **Growth Drivers**



Strengthening category depth and market share across key platforms



Strengthening retail footprint across Nykaa Stores and modern trade



Increase the depth of the current portfolio to solidify category positions

# Redefining target audience

Creating consumer personas to understand the quintessential D&K shopper helped sharpen the product portfolio and streamline marketing efforts

## Growing beyond the Metro cities

Looking beyond the Tier 1 markets and expanding the product portfolio to cater to the fast-growing markets in Tier 2 and beyond

#### Glossary

Term	Description
Annual Unique Transacting Customers (AUTC)	Unique customers identified by their email-id or mobile number who have placed at least one Order on our websites, mobile applications or physical stores during the last 12 months ended as on measurement date. Annual Transacting Customers, with respect to beauty and personal care, denotes Annual Transacting customers on the Nykaa websites and mobile applications and physical stores. Annual Transacting customers, with respect to Fashion, denotes Annual Transacting customers and the mobile application, with respect to Others, denotes Annual Transacting customers on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application
Average Order Value (AOV)	GMV generated across our websites, mobile applications and physical stores divided by Orders considered for such GMV.
Contribution Profit	Contribution Profit is a non-GAAP financial measure. Contribution Profit refers to Gross profit for the period, after the adjustment of Fulfillment Expenses, Marketing Expenses (Other than branding), Selling & Distribution Expenses.
Cost of Goods Sold	Cost of Goods Sold is a non-GAAP financial measure. cost of goods sold refers to cost of material consumed, purchase of traded goods, changes in finished goods and stock-in-trade.
EBITDA	EBITDA is a non-GAAP financial measure. EBITDA refers to our profit/(loss) before Tax for the period, as adjusted to exclude (i) Other Income, (ii) Depreciation and Amortization Expenses, (iii) Finance Costs. EBITDA Margin refers to the percentage margin derived by dividing EBITDA by Revenue from Operations
Gross Profit	Gross Profit is a non-GAAP financial measure. Gross Profit refers to Revenue from Operations less COGS. Gross Profit Margin refers to the percentage margin derived by dividing Gross Profit by Revenue from Operations.
Gross Merchandise Value (GMV)	Monetary value of Orders inclusive of taxes and gross of discounts, if any, across our websites, mobile applications and physical stores prior to product returns or order cancellations and including sales to and through third party channels. GMV, with respect to BPC, denotes GMV of BPC vertical. GMV, with respect to Fashion, denotes GMV of Fashion vertical. GMV, with respect to Others, denotes GMV of Other Verticals
Monthly Average Unique Visitors (MAUV)	Number of unique devices (laptops, mobile phones, etc.) which recorded at least one Visit to our websites or mobile applications during the month. Monthly Average Unique Visitors, with respect to BPC, denotes Monthly Average Unique Visitors on the Nykaa websites and mobile applications. Monthly Average Unique Visitors, with respect to Fashion, denotes Monthly Average Unique Visitors on the Nykaa Fashion website and the mobile application. Monthly Average Unique Visitors, with respect to Others, denotes Monthly Average Unique Visitors on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application
Revenue from operations	Revenue from operations includes sale of products, marketing support revenue, income from marketplace and logistics services
Net Sales Value (NSV)	NSV refer to Net Sales Value and calculated basis GMV minus Discounts, Cancellation & Returns, and Taxes.
Orders	All orders placed on our websites, mobile applications and physical stores prior to any cancellations and returns. Orders, with respect to BPC Vertical, includes all Orders that placed on Nykaa websites & mobile applications and Physical Store, having at least one BPC product. Orders, with respect to Fashion Vertical, includes all Orders that placed on Nykaa website & mobile application, and Fashion.com website & mobile application having at least one fashion product. Orders, with respect to Others includes all Orders that placed on Nykaa Man website & application, and "SuperStore by Nykaa" website & mobile application.
Visits	Number of visits to our websites and mobile applications. A visit is considered ended when no new request has been recorded in more than 30 minutes from the same device to the website or the mobile application. Visits, with respect to beauty and personal care, denotes Visits to the Nykaa websites and mobile applications. Visits, with respect to Fashion, denotes Visits to the Nykaa Fashion website and the mobile application. Visits with respect to Others, denotes Visits to Nykaa Man website and mobile application, "SuperStore by Nykaa" website and mobile application
Existing Customers	Existing Customers, identified by their email-id or mobile number, are Customers who placed at least one Order in any prior Financial Year on our websites or mobile applications.
Verticals	BPC refers to Beauty and Personal Care and includes Beauty business from Nykaa.com, Physical store and sale of Beauty Owned Brands through 3P online and offline channels. Fashion includes Fashion business from NykaaFashion.com, Nykaa.com, Physical Stores and sale of Fashion Owned Brands through 3P online and offline channels Others includes new businesses NykaaMan, eB2B platform "SuperStore by Nykaa", International, LBB, and Nudge

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### Thank you

#### Key Operational Metrics

		Quarter Ended									Quarter Ended	Year Ended		
Metric	Unit	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Jun-23 YoY growth	FY22	FY23	YoY Growth
Number of Visits														
Beauty and Personal Care	Million	205	211	221	204	222	234	250	231	257	16%	841	937	11%
Fashion	Million	98	115	115	113	118	122	137	127	126	7%	441	504	14%
Others	Million	9	9	11	11	14	16	16	11	12	-13%	41	57	40%
Monthly Average Unique Visitors					•									
Beauty and Personal Care	Million	17.3	19.4	19.8	18.5	21.8	22.1	24.2	22.5	25.4	16%	19	23	21%
Fashion	Million	13.4	16.2	16.4	16.0	16.2	16.4	19.4	17.3	16.6	2%	15	17	13%
Others	Million	1.8	1.7	2.2	2.3	2.8	3.2	3.0	1.8	2.0	-31%	2	3	35%
Orders					•									-
Beauty and Personal Care	Million	5.8	6.0	7.5	7.2	8.1	8.4	9.5	8.8	9.5	17%	26.5	34.8	31%
Fashion	Million	1.1	1.3	1.3	1.3	1.5	1.4	1.7	1.4	1.5	1%	5.0	6.0	21%
Others	Million	0.1	0.1	0.2	0.2	0.3	0.3	0.4	0.4	0.4	69%	0.6	1.4	116%
Average Order Value (AOV)					•				•					
Beauty and Personal Care	₹	1,832	1,910	1,967	1,716	1,780	1,872	1,958	1,803	1,849	4%	1,857	1,857	0%
Fashion	₹	3,153	3,242	3,558	3,616	3,732	3,940	3,959	4,266	4,058	9%	3,400	3,973	17%
Others	₹	2,274	2,502	2,927	3,084	3,199	3,305	3,709	3,368	3,561	11%	2,726	3,420	25%
Annual Unique Transacting Custome	ers													
Beauty and Personal Care	Million	6.5	7.0	7.5	8.0	8.6	9.1	9.6	10.0	10.3	21%	8.0	10.0	24%
Fashion	Million	1.0	1.3	1.6	1.8	2.0	2.1	2.4	2.5	2.6	30%	1.8	2.5	39%
Others	Million	0.2	0.3	0.3	0.4	0.4	0.5	0.5	0.5	0.5	27%	0.4	0.5	30%
Gross Merchandise Value (GMV)														
Beauty and Personal Care	₹ in Million	10,699	11,698	15,105	12,587	14,888	16,301	19,014	16,289	18,508	24%	50,089	66,491	33%
Fashion	₹ in Million	3,660	4,188	4,841	4,827	5,820	5,991	7,244	6,641	6,537	12%	17,516	25,696	47%
Others	₹ in Million	336	343	483	565	850	1,165	1,707	1,524	1,633	92%	1,727	5,245	204%
Total	₹ in Million	14,696	16,229	20,428	17,979	21,558	23,457	27,965	24,454	26,678	24%	69,332	97,433	41%