FSN E-Commerce Ventures Limited

August 05, 2022

National Stock Exchange of India Limited
Exchange Plaza, $5^{\text {th }}$ Floor,
Plot No. C/1, G Block,
Sandra - Kurla Complex,
Sandra (E), Mumbai - 400051

BSE Limited<br>Corporate Relationship Department, $2^{\text {nd }}$ Floor, New Trading Wing, Rotunda Building, P.J. Towers, DalaI Street, Mumbai - 400001

Scrip Code: 543384

Dear Sirs,

## Sub: Investor Presentation

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing the Investor Presentation for the quarter ended June 30, 2022, to be used by the Company for the analyst / institutional investors meetings) scheduled today i.e., August 05, 2022.

Kindly take the same on record.

Thanking You.

Yours faithfully,
For FSN E-Commerce Ventures Limited
(formerly 'FSN E-Commerce Ventures Private Limited')


Head - Legal, Company Secretary \& Compliance Officer
Mem. No.: A9785


## NYKAA

# Investor Presentation 

Quarter ended June 30, 2022

FSN E-Commerce Ventures Limited

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Q1 FY23 Highlights

## Q1 FY23: Macro Indicators

## Challenges



Rising Inflation

Rising inflation can be considered to be one of the biggest challenges which is having an impact on consumption demand recovery. The CPI Inflation rate as of Jun'22 was 7.0


The Repo rate has been increased by 50 bps to $4.90 \%$ to control the rise of inflation


Reduction in Discretionary Spend by Consumers

Consumer spending on Discretionary has dropped by 18\% in India

## Positive Indicators



GST Collection

The Average Monthly Gross GST Collection in Q1 FY23 saw a growth of 37\% YoY (all time high)

## Demand Recovery

Demand Recovery led by increasing economic activities (Domestic Vehicles sales grew by 2.2 x in Jun'22 compared to Jun'19)

Purchasing Manager Index

Manufacturing PMI increased to 56.40 in Jul-22, at an eight month high

## Q1 FY23: Continue to deliver Strong Performance



## Q1 FY23: Maintaining growth momentum in GMV



## Q1 FY23: Maintaining growth momentum in GMV

## All Values in Rs million



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Business Highlights

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Beauty \& Personal Care

## BPC: Omnichannel Business Highlights

Nykaa Everyday's value proposition for consumers - A One Stop destination for all Everyday Beauty and Personal Care needs with assurance of $100 \%$ authentic products and great value on the basket


Accelerated our offline expansion this quarter with 8 physical stores across cities like Pune, Coimbatore, Delhi, Ranchi, Ahmedabad and Kolkata. Our total physical stores count were 112 stores across 52 cities as of June 30, 2022


Nykaa Summer Super Saver Days from $3^{\text {rd }}$ May - $8^{\text {th }}$ May, featured widest curation of authentic brands and irresistible offers across 1,200+ beauty brands including many global to homegrown brands

## BPC: Leveraging Content to Drive Commerce



The Ordinary launch was EXTRA-Ordinary!
Unique and engaging content featuring mega influencer, Malvika Sitlani, a watch \& shop live PR kit unboxing with mega influencer Aashna Shroff and an Instagram Live with the CEO and Co-Founder, Nicola Kilner


Mothers Day Brand Hero Content
Nykaa celebrates what makes mother super and human - as against superhuman - through light and relatable microfilms for Mother's Day


Nykaa Everyday
Ultimate Guide To Shower \& Hygiene Routine ft. @Nishka Bhura


Coachella Ready with Nykaa
Top Indian beauty creators attended one of the largest and most famous music festival Coachella as part of a Nykaa activation with multiple brand participation


## BPC: Expanding depth and width of House of Brands Portfolio (1/2)

\%
YoY Growth \#

Owned Brand Count


## Strong Channel Presence

Online - India
nykaa.com
nykaaman.com
dotandkey.com
earthrhythm.com 3P Platforms ${ }^{(2)}$

## Offline - India ${ }^{(3)}$

- 112 own physical stores across 52 cities (Owned Brands available across all our physical stores)
- 1,820 general trade \& 134 modern trade outlets in 138 cities
- Expanded to 1,216 retailers through eB2B "SuperStore"


## International

- Expanding our international presence in UAE, Mauritius, US

[^0]Dot \& Key and Earth Rhythm sells through other 3P Online Platforms
Stats does not include Earth Rhythm, as Company holds a minority stake in the brand

## BPC: Expanding depth and width of House of Brands Portfolio (2/2)



BPC: Focus on customer acquisition and order volume to drive long term sustainable growth


## NYKAA

## 1.

What $1+2 \rightarrow 20$



Fashion


## Fashion: Business Highlights



Fashion: Leveraging Content to drive Commerce


Announcement of the Sales Event featuring Nykaa Fashion's Brand Ambassador "Alaya F"


Latest Brand Campaign for Nykd featuring Brand Ambassador "Bhumi Pednekar"


## Buying Guides

Comprehensive
guide enabling users to make a better purchase decision

## Curation

Nykaa Fashion's Hidden Gems Collection helping customers to discover niche labels


Hidden Gems shines the spotight on niche,
homegrown labels that champion modern Indian homegrown labels that champion modern Indian
design. These are labels on the rise that are handpicked by the Nykaa Fashion team to help you discover names from across the country

Our Criteria


Styling 101 Educating customers on the latest trends and styling tips in an interactive fashion

Fashion: Scaling tech to improve the shopping experience


Allowing users to create a look by various apparel and accessories


Fashion: Expanding depth and width of House of Brands Portfolio


YoY Growth Owned Brand Count

GMV of Owned Brands (Rs million)


## Channel Expansion

Online - India

```
Nykaa Platform
```


## D2C websites

3P Platforms
nykaafashion.com
nykaa.com
nykdbynykaa.com
Multiple 3P Online Channels

## Fashion: Entering new categories with our House of Brands

| Brand Types | FY20 | FY21 | FY22 | Q1 FY23 |
| :---: | :---: | :---: | :---: | :---: |
| Acquired | (XX TWEENTY ${ }_{\text {d }}$ TWESSES |  | Pipa bella | $K \\| C N$ |
| Built Internally |  | Nyted RSM | gajrang gang iykyk | likha GLOOT azai <br> (5) Twig\& Twine |
| Collaborations |  |  | Masaba (NYKD), Nikhil Thampi (RSVP), AlayaF (XXD) |  |


| Categories | Women's Western Wear | Lingerie | Athleisure | Jewellery, <br> Accessories | Bags, Footwear | Home | Men's Inner wear | Indian Wear |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FY20 | (X) TWENTY ${ }_{\text {DRESS }}$ |  |  | (x) TWEENTY |  |  |  |  |
| FY21 | RSMP | Nyted |  |  |  |  |  |  |
| FY22 |  |  | Nysted | pipa bella | iykyk RSWP |  |  | gajra gang |
| Q1 FY23 |  |  | K\\|C | $\operatorname{as} a^{\circ}$ |  | $\begin{aligned} & \text { Twige } \\ & \text { Twine } \end{aligned}$ |  | l*kha |

## Fashion: Continue to expand width and depth of our House of Brands



Fashion: Marketing campaigns to connect with the consumer


For Pride month (June), new collection added of graphic tees


Marketing Campaign featuring Brand Ambassador "Bhumi Pednekar" to announce new product


Marketing Campaign focused on new Connect Collection


Launch of new products for Gloot


Introduction of Products and Brand Ethos of Twig \& Twine

## Fashion: Strong Sequential growth while maintaining focus on conversion



\% YoY Growth for Other Platforms

[^1]2. Previous quarters' numbers are restated to align with the new vertical definition

Financial Performance

## Q1 FY23: Strong and Consistent Revenue growth



## EBITDA Levers:

1. Gross Margin improvement
2. New Businesses - SuperStore by Nykaa, NykaaMan \& International
3. Salary Increment effective from Q1 FY23
4. Continued Expansion of fulfilment capacity and physical stores across India

## Gross Profit Margin \& Key Operating Expenses

## \% of Revenue from operations

-Gross Margin



| FY19 | FY20 | FY21 | FY22 | Q4FY21 | Q1FY22 | Q2FY22 | Q3FY22 | Q4FY22 | Q1FY23 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## Gross Profit margin improvement of $\mathbf{3 8 0}$ bps YoY in Q1 FY23

1. Fulfilment expense includes Freight Expense, Packaging Expense \& Payment Gateway Charges
2. Selling \& distribution expenses includes Warehouse Outsource Manpower Cost, Selling Expenses, Beauty Advisor Fees, Warehouse Operation Management Expenses
3. Warehouse outsource manpower cost has been reclassified from Employee Benefit expense to Other expenses and disclosed separately. Previous period numbers are recasted to make it comparable.

## Vertical Performance: Consistent performance with focus on profitable growth

(All amounts in ₹ million, unless otherwise stated)

| (All amounts in ₹ million, unless otherwise stated) |  |
| ---: | :--- |
| Sr No Particulars |  |
| 1 | GMV |
| 2 | Growth |
| 3 | NSV |
| 4 | Growth |
|  | Revenue from Operation |
| 6 | Growth |
| 7 | Gross Profit |
| 8 | Growth |
| 9 | Gross Profit Margin \% to Revenue |
| 10 | Fulfilment expense |
| 11 | Fulfilment expense \% to Revenue |
| 12 | Marketing \& advertisement expense(5) |
| 13 | Marketing and Advertisement \% to Revenue |
| 14 | Selling and Distribution expense |
| 15 | Selling and Distribution Margin \% to Revenue |
| 16 | Contribution Profit |
| 17 | Contribution profit Margin \% to Revenue |
|  | Key Expenses Ratios as a \% to NSV |
| 18 | Gross Profit Margin \% |
| 19 | Fulfilment expense \% |
| 20 | Marketing and Advertisement expense |
| 21 | Selling and Distribution expense \% |
| 22 | Contribution Margin \% |


| Q1 FY23 |  |  |  |
| :---: | :---: | :---: | :---: |
| BPC | Fashion | Others | Total |
| $\begin{gathered} 14,888 \\ 39 \% \end{gathered}$ | $\begin{gathered} 5,820 \\ 59 \% \end{gathered}$ | $\begin{gathered} 850 \\ 153 \% \end{gathered}$ | $\begin{gathered} 21,558 \\ 47 \% \end{gathered}$ |
| $\begin{aligned} & 9,199 \\ & 38 \% \end{aligned}$ | $\begin{array}{r} 1,733 \\ 38 \% \\ \hline \end{array}$ | $\begin{gathered} 341 \\ 224 \% \end{gathered}$ | $11,272$ |
| $\begin{gathered} 10,161 \\ 38 \% \end{gathered}$ | $\begin{gathered} 1,007 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 316 \\ & 270 \% \end{aligned}$ | $11,484$ |
| 4,213 | 791 | 95 | 5,099 |
| 53\% | 45\% | 313\% | 54\% |
| 41.5\% | 78.5\% | 30.0\% | 44.4\% |
| $800$ | $207$ | $43$ | $1,050$ |
| 785 | 440 | 63 | 1,288 |
| 7.7\% | 43.7\% | 19.8\% | 11.2\% |
| $\begin{aligned} & 306 \\ & 3.0 \% \end{aligned}$ | $\begin{gathered} 90 \\ 8.9 \% \end{gathered}$ | $\begin{gathered} 85 \\ 26.8 \% \end{gathered}$ | $481$ $4.2 \%$ |
| $\begin{aligned} & 2,322 \\ & 22.9 \% \end{aligned}$ | $\begin{gathered} 55 \\ 5.4 \% \end{gathered}$ | $\begin{gathered} -96 \\ -30.3 \% \end{gathered}$ | 2,281 |
| 45.8\% | 45.7\% | 27.8\% | 45.2\% |
| 8.7\% | 11.9\% | 12.6\% | 9.3\% |
| 8.5\% | 25.4\% | 18.4\% | 11.4\% |
| 3.3\% | 5.2\% | 24.9\% | 4.3\% |
| 25.2\% | 3.2\% | -28.1\% | 20.2\% |


| Q4 FY22 |  |  |  | Q1 FY22 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BPC | Fashion | Others | Total | BPC | Fashion | Others | Total |
| $\begin{gathered} 12,587 \\ 31 \% \end{gathered}$ | $\begin{gathered} 4,827 \\ 84 \% \end{gathered}$ | $\begin{gathered} 565 \\ 288 \% \end{gathered}$ | 17,979 | $\begin{gathered} 10,699 \\ 175 \% \end{gathered}$ | $\begin{aligned} & 3,660 \\ & 752 \% \end{aligned}$ | $\begin{gathered} 336 \\ 1279 \% \end{gathered}$ | $14,696$ |
| $\begin{gathered} 7,918 \\ 29 \% \end{gathered}$ | $\begin{gathered} 1,506 \\ 61 \% \end{gathered}$ | $\begin{gathered} 226 \\ 471 \% \end{gathered}$ | $9,650$ | $\begin{aligned} & 6,687 \\ & 147 \% \end{aligned}$ | $\begin{aligned} & 1,258 \\ & 845 \% \end{aligned}$ | $\begin{gathered} 105 \\ 653 \% \\ \hline \end{gathered}$ | $8,050$ |
| $\begin{gathered} 8,636 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 883 \\ & 68 \% \end{aligned}$ | $\begin{gathered} 214 \\ 413 \% \end{gathered}$ | $9,733$ | $\begin{aligned} & 7,372 \\ & 164 \% \end{aligned}$ | $\begin{gathered} 712 \\ 823 \% \end{gathered}$ | $\begin{gathered} 85 \\ 511 \% \end{gathered}$ | $\begin{aligned} & \mathbf{8 , 1 7 0} \\ & 183 \% \end{aligned}$ |
| 3,492 $29 \%$ $40.4 \%$ | 709 $113 \%$ $80.3 \%$ | 51 $363 \%$ $24.0 \%$ | 4,253 $40 \%$ $43.7 \%$ | 2,746 $333 \%$ $37.3 \%$ | 547 $1020 \%$ $76.8 \%$ | 23 $595 \%$ $26.9 \%$ | 3,317 $384 \%$ $40.6 \%$ |
| $\begin{gathered} 739 \\ 8.6 \% \end{gathered}$ | $\begin{gathered} 176 \\ 20.0 \% \end{gathered}$ | $\begin{gathered} 34 \\ 15.7 \% \end{gathered}$ | $\begin{aligned} & 949 \\ & 9.7 \% \end{aligned}$ | $\begin{gathered} 792 \\ 10.7 \% \end{gathered}$ | $\begin{gathered} 130 \\ 18.2 \% \end{gathered}$ | $\begin{gathered} 12 \\ 14.2 \% \end{gathered}$ | $\begin{gathered} 934 \\ 11.4 \% \end{gathered}$ |
| $\begin{gathered} 689 \\ 8.0 \% \end{gathered}$ | $\begin{gathered} 422 \\ 47.8 \% \end{gathered}$ | $\begin{gathered} 52 \\ 24.5 \% \end{gathered}$ | $1,163$ | $\begin{aligned} & 517 \\ & 7.0 \% \end{aligned}$ | $\begin{gathered} 307 \\ 43.1 \% \end{gathered}$ | $\begin{gathered} 39 \\ 45.6 \% \end{gathered}$ | $\begin{gathered} 863 \\ 10.6 \% \end{gathered}$ |
| $\begin{aligned} & 281 \\ & 3.3 \% \end{aligned}$ | $\begin{gathered} 71 \\ 8.1 \% \end{gathered}$ | $\begin{gathered} 44 \\ 20.6 \% \end{gathered}$ | 396 <br> 4.1\% | $\begin{aligned} & 143 \\ & 1.9 \% \end{aligned}$ | $\begin{gathered} 47 \\ 6.6 \% \end{gathered}$ | $\begin{gathered} 3 \\ 3.7 \% \end{gathered}$ | $193$ |
| $\begin{aligned} & 1,783 \\ & 20.7 \% \end{aligned}$ | $\begin{gathered} 40 \\ 4.5 \% \end{gathered}$ | $\begin{gathered} -79 \\ -36.8 \% \end{gathered}$ | $1,744$ | $\begin{aligned} & 1,294 \\ & 17.6 \% \end{aligned}$ | $\begin{gathered} 63 \\ 8.8 \% \end{gathered}$ | $\begin{gathered} -31 \\ -36.6 \% \end{gathered}$ | $\begin{aligned} & \mathbf{1 , 3 2 6} \\ & 16.2 \% \end{aligned}$ |
| 44.1\% | 47.1\% | 22.7\% | 44.1\% | 41.1\% | 43.5\% | 21.8\% | 41.2\% |
| 9.3\% | 11.7\% | 14.8\% | 9.8\% | 11.8\% | 10.3\% | 11.5\% | 11.6\% |
| 8.7\% | 28.0\% | 23.2\% | 12.1\% | 7.7\% | 24.4\% | 37.0\% | 10.7\% |
| 3.5\% | 4.7\% | 19.5\% | 4.1\% | 2.1\% | 3.8\% | 3.0\% | 2.4\% |
| 22.5\% | 2.6\% | -34.8\% | 18.1\% | 19.3\% | 5.0\% | -29.7\% | 16.5\% |

Notes:
Previous quarters' numbers are restated to align with the new vertical definition
2. Other Vertical includes NykaaMan, eB2B business "Superstore by Nykaa" and International
3. Fulfilment expense includes Freight Expense, Packaging Expense \& Payment Gateway Charges
4. Selling \& distribution expenses includes Warehouse Outsource Manpower Cost, Selling Expenses, Beauty Advisor Fees, Warehouse Operation Management Expenses
5. Branding Media \& Production Cost is not considered for Contribution Profit considering its benefit to accrue over long term
6. NSV refers to Net Sales Value calculated basis GMV minus discounts, cancellation \& returns and taxes

## Q1 FY23: Continued Revenue growth with sustained EBITDA margin

## (All amounts in Rs million, unless otherwise stated)

| $\begin{aligned} & \text { Sr } \\ & \text { No } \end{aligned}$ | Particulars | Quarter Ended |  |  |  |  | Year Ended | YoY Growth |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Jun-22 | Jun-21 | YoY Growth | Mar-22 | QoQ Growth | Mar-22 |  |
| 1 | Revenue from Operations | 11,484 | 8,170 | 41\% | 9,733 | 18\% | 37,739 | 55\% |
| 2 | Cost of goods Sold | 6,385 | 4,853 | 32\% | 5,481 | 17\% | 21,300 | 43\% |
| 3 | Gross Profit | 5,099 | 3,317 | 54\% | 4,253 | 20\% | 16,439 | 73\% |
| 4 | Gross Profit Margin \% | 44.4\% | 40.6\% | 380 bps | 43.7\% | 71 bps | 43.6\% | 471 bps |
| 5 | Fulfilment expense | 1,050 | 934 | 12\% | 949 | 11\% | 3,956 | 82\% |
| 6 | Marketing \& advertisement expense | 1,376 | 906 | 52\% | 1,165 | 18\% | 4,781 | 183\% |
| 7 | Selling and distribution expense | 481 | 193 | 149\% | 396 | 21\% | 1,246 | 95\% |
| 8 | Employee benefits expense | 1,147 | 726 | 58\% | 908 | 26\% | 3,259 | 40\% |
| 9 | Other expense | 585 | 287 | 104\% | 449 | 30\% | 1,564 | 45\% |
| 10 | Operating Expenses | 4,638 | 3,047 | 52\% | 3,867 | 20\% | 14,807 | 87\% |
| 11 | EBITDA | 461 | 269 | 71\% | 385 | 20\% | 1,633 | 4\% |
| 12 | EBITDA Margin \% | 4.0\% | 3.3\% | 71 bps | 4.0\% | 5 bps | 4.3\% | -209 bps |
| 13 | Depreciation | 84 | 53 | 58\% | 90 | -7\% | 262 | 41\% |
| 14 | Amortisation | 226 | 142 | 59\% | 215 | 5\% | 702 | 33\% |
| 15 | Finance Cost (Net of other income) | 67 | 43 | 56\% | 22 | 202\% | 195 | 3\% |
| 16 | Profit/(Loss) before Tax | 83 | 31 | 165\% | 58 | 43\% | 473 | -28\% |
| 17 | Total tax expense /(income) | 27 | -4 |  | -18 |  | 60 |  |
| 18 | Net Profit after Tax | 57 | 35 | 61\% | 76 | -25\% | 413 | -33\% |
| 19 | Share in loss of associate | -7 |  |  |  |  |  |  |
| 20 | Net Profit/(Loss) | 50 | 35 | 42\% | 76 | -34\% | 413 | -33\% |
|  |  |  |  |  |  |  |  |  |
| 21 | Fulfilment cost \% to Revenue | 9.1\% | 11.4\% | 230 bps | 9.7\% | 61 bps | 10.5\% | -156 bps |
| 22 | Marketing \& advertisement expense \% to | 12.0\% | 11.1\% | -89 bps | 12.0\% | -1 bps | 12.7\% | -575 bps |
|  | Revenue |  |  | -89 bps |  | - |  | -575 bps |
| 23 | Selling \& distribution expense \% to Revenue | 4.2\% | 2.4\% | -182 bps | 4.1\% | -11 bps | 3.3\% | -330 bps |
| 24 | Employee expense \% to Revenue | 10.0\% | 8.9\% | -110 bps | 9.3\% | -66 bps | 8.6\% | 91 bps |

## Notes

1. Other Expense are excluding Fulfilment expense, Marketing \& Advertisement Expense and Selling \& Distribution Expenses
2. Selling \& distribution expenses includes Warehouse Outsource Manpower Cost, Selling Expenses, Beauty Advisor Fees, Warehouse Operation Management Expenses

3. Finance cost includes the interest cost on lease liabilities of Rs 74 Mn in Q1 FY23 vs Rs 31 Mn in Q1 FY22 (139\% YoY)
4. Amortisation includes the Lease rentals of Rs 188 Mn in Q1 FY23 vs Rs 112 Mn in Q1 FY22 (68\% YoY)

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Other Updates

## Other Business Updates



- Focused on expanding fulfilment centers to increase the reach and penetration
- Launched an app "DISHA" for the on-ground business development team to enable them to sell better
- Transacting retailers in Q1 FY23 was 45,030 ( 2.4 x compared to last quarter) in 516 cities (1.7x compared to last quarters)
- 165 brands listed on the SuperStore app


With a focus to create a better consumer experience, Nykaa has continually focused on expanding its network of fulfilment centers. There were 30 fulfilment centers in 14 cities with a total capacity of 10.5 Lacs sq. ft., as of June 30, 2022

## Q1 FY23: Acquisition Updates

- Nykaa acquired a minority stake of $\mathbf{1 8 . 5 1 \%}$ in Earth Rhythm, a science-focused beauty brand, for an aggregate amount of Rs 417 million
- Earth Rhythm's active focus on research-based and results-oriented products has earned its credentials as a sustainable and inclusive brand amongst Indian beauty consumers
- In a joint venture with Onesto Labs, Nykaa ventured into nutricosmetics to unlock a new but high-potential category of edible beauty in India by acquiring 60\% stake for an aggregate amount of Rs 36 million
- Nykaa and Onesto Labs have joined hands owing to the latter's expertise in creating


## nudge

 ingredient-conscious products under the brand name "Nudge", a vital prerequisite in nutricosmetics- Nykaa acquired Kica, an activewear brand for women, for an aggregate amount of Rs 45 million
- Through this acquisition, Nykaa aims to connect with the growing active-wear community of athletes and everyday fitness seekers with greater variety and curation in this category


## Glossary

| Term | Description |
| :---: | :---: |
| Annual Unique Transacting Customers | Unique customers identified by their email-id or mobile number who have placed at least one Order on our websites, mobile applications or physical stores during the last 12 months ended as on measurement date. Annual Transacting Customers, with respect to beauty and personal care, denotes Annual Transacting customers on the Nykaa websites and mobile applications and physical stores. Annual Transacting customers, with respect to Fashion, denotes Annual Transacting customers on the Nykaa Fashion website and the mobile application, with respect to Others, denotes Annual Transacting customers on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application |
| Average Order Value / AOV | GMV generated across our websites, mobile applications and physical stores divided by Orders considered for such GMV. |
| Contribution Profit | Contribution Profit is a non-GAAP financial measure. Contribution Profit refers to Gross profit for the period, after the adjustment of Fulfillment Expenses, Marketing Expenses (Other than branding), Selling \& Distribution Expenses. |
| Cost of Goods Sold | Cost of Goods Sold is a non-GAAP financial measure. cost of goods sold refers to cost of material consumed, purchase of traded goods, changes in finished goods and stock-in-trade. |
| EBITDA | EBITDA is a non-GAAP financial measure. EBITDA refers to our profit/(loss) before Tax for the period, as adjusted to exclude (i) Other Income, (ii) Depreciation and Amortization Expenses, (iii) Finance Costs. EBITDA Margin refers to the percentage margin derived by dividing EBITDA by Revenue from Operations |
| Gross Profit | Gross Profit is a non-GAAP financial measure. Gross Profit refers to Revenue from Operations less Cost of Material Consumed, Purchase of Traded Goods, Changes in Finished Goods and Stock-intrade. Gross Profit Margin refers to the percentage margin derived by dividing Gross Profit by Revenue from Operations. |
| Gross Merchandise Value/ "GMV" | Monetary value of Orders inclusive of taxes and gross of discounts, if any, across our websites, mobile applications and physical stores prior to product returns or order cancellations and including sales to and through third party channels. GMV, with respect to BPC, denotes GMV of BPC vertical. GMV, with respect to Fashion, denotes GMV of Fashion vertical. GMV, with respect to Others, denotes GMV of Other Verticals |
| Monthly Average Unique Visitors | Number of unique devices (laptops, mobile phones, etc.) which recorded at least one Visit to our websites or mobile applications during the month. Monthly Average Unique Visitors, with respect to BPC, denotes Monthly Average Unique Visitors on the Nykaa websites and mobile applications. Monthly Average Unique Visitors, with respect to Fashion, denotes Monthly Average Unique Visitors on the Nykaa Fashion website and the mobile application. Monthly Average Unique Visitors, with respect to Others, denotes Monthly Average Unique Visitors on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application |
| Net Sales Value "NSV" | NSV refer to Net Sales Value and calculated basis GMV minus Discounts, Cancellation \& Returns, and Taxes. |
| Orders | All orders placed on our websites, mobile applications and physical stores prior to any cancellations and returns. Orders, with respect to BPC Vertical, includes all Orders that placed on Nykaa websites \& mobile applications and Physical Store, having at least one BPC product. Orders, with respect to Fashion Vertical, includes all Orders that placed on Nykaa website \& mobile application, and Fashion.com website \& mobile application having at least one fashion product . Orders, with respect to Others includes all Orders that placed on Nykaa Man website \& application, and "SuperStore by Nykaa" website \& mobile application. |
| Visits | Number of visits to our websites and mobile applications. A visit is considered ended when no new request has been recorded in more than 30 minutes from the same device to the website or the mobile application. Visits, with respect to beauty and personal care, denotes Visits to the Nykaa websites and mobile applications. Visits, with respect to Fashion, denotes Visits to the Nykaa Fashion website and the mobile application. Visits with respect to Others, denotes Visits to Nykaa Man website and mobile application, "SuperStore by Nykaa" website and mobile application |
| Verticals | BPC refers to Beauty and Personal Care and includes Beauty business from Nykaa.com, Physical store and sale of Beauty Owned Brands through 3P online and offline channels. Fashion includes Fashion business from NykaaFashion.com, Nykaa.com, Physical Stores and sale of Fashion Owned Brands through 3P online and offline channels Others includes businesses from NykaaMan, eB2B business "SuperStore by Nykaa" and International |












(e)
$\Gamma$

## Key Operational Metrics

| Sr No | Metric | Unit |
| :---: | :---: | :---: |
| A | Number of Visits |  |
|  | Beauty and Personal Care | Million |
|  | Fashion | Million |
|  | Others | Million |
| B | Monthly Average Unique Visitors |  |
|  | Beauty and Personal Care | Million |
|  | Fashion | Million |
|  | Others | Million |
| C | Orders |  |
|  | Beauty and Personal Care | Million |
|  | Fashion | Million |
|  | Others | Million |
| D | Average Order Value (AOV) |  |
|  | Beauty and Personal Care | ₹ |
|  | Fashion | ₹ |
|  | Others | ₹ |
| E | Annual Unique Transacting Customers |  |
|  | Beauty and Personal Care | Million |
|  | Fashion | Million |
|  | Others | Million |
| F | Gross Merchandise Value (GMV) |  |
|  | Beauty and Personal Care | ₹ in Million |
|  | Fashion | ₹ in Million |
|  | Others | ₹ in Million |
|  | Total | ₹ in Million |




[^0]:    Previous years' numbers are restated to align with the new vertical definition

[^1]:    For NykaaFashion.com

